

Service code definitions

Code	Service	Service description
501	Re-energise premises – Business Hours	Re-energisation of a premises that is already connected to the network, during business hours.
502	Re-energise premises – After Hours	Re-energisation of a premises that is already connected to the network, during after-hours periods.
503	De-energise premises – Business Hours	De-energisation of a premises that is already connected to the network during business hours; excluding where the de-energisation is for debt non-payment.
504	Meter Test (Whole Current) – Business Hours	Meter test for whole current Type 5 – 7 meters only during business hours. Fee is refunded if the meter is proven to be faulty.
505	De-energise premises for debt non-payment	De-energisation of a premises that is already connected to the network where the de-energisation is for debt non-payment – Anytime.
506	Special Meter Read	<p>Out of cycle meter read during business hours Used for the following:</p> <ul style="list-style-type: none"> • Customer Initiated Check Read, • Data validation initiated Check Read - prior to billing, • Data validation Check Read - post billing • Customer initiated additional out of cycle read for billing purposes • Final read <p>Fee associated with a Check Read is refunded if the original reading is proven to be incorrect.</p>
510	Meter Test (CT/VT) – Business Hours	Meter test for meters utilising a CT or VT during business hours. Fee is refunded if the meter installation is proven to be faulty.
517	Faults investigation (meter malfunction)	Customer call to Evoenergy Faults and Emergencies where a subsequent site visit ascertains a non-Evoenergy meter has failed, cannot be safely bypassed, and customer is remains off supply.
518	Faults investigation (meter bypassed)	Customer call to Evoenergy Faults and Emergencies where a subsequent site visit ascertains a non-Evoenergy meter has failed and has been bypassed so that the customer is back on supply.
519	Faults investigation (customer's side of network boundary)	Customer call to Evoenergy Faults and Emergencies where a subsequent site visit ascertains a failure on the customers side of the network.

Code	Service	Service description
520	Temporary Builders' Supply – Overhead (Business Hours)	<p>Installation of a new temporary overhead supply connection, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load is \leq 100 Amps/Phase • Single or multi-phase • Point of Attachment/Builders Pole \leq 25m from source network pole • Point of Attachment/Builders Pole supplied and installed by the customer <p>Includes situations where the service connection point are in the permanent supply location.</p>
522	Temporary Builders' Supply – Underground (Business Hours)	<p>Installation of a new temporary underground supply connection, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load is \leq 100 Amps/Phase • Single or multi-phase • Point of Entry / Meter box \leq 15m from source network pole / pillar / pit / cable end. • Conduit between Point of Entry / Meter box location and network pole/pillar/pit/cable end or block boundary supplied and installed by the customer. • POE/meter box (as applicable) is supplied and installed by the customer <p>Where the service connection extends outside the customer property and Evoenergy is required to undertake additional civil works, fees may apply for the additional work beyond the scope of this item.</p> <p>Includes situations where the service connection point of entry (POE) and/or meter box are in the permanent supply location.</p>
526	New Overhead Service Connection – Brownfield (Business Hours)	<p>Installation of a new overhead service connection, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Service connection is not the first / initial connection to that block/ premises • Load is \leq 100 Amps/Phase • Single or multi-phase • Service connection is continuous with a length \leq 2 spans &/or 25 metres from source network pole • Point of Attachment supplied and installed by the customer <p>Typically used in redevelopment scenario only where an underground service connection cannot be achieved.</p>

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527	New Underground Service Connection – Brownfield from Front	<p>Installation of an underground service connection, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Service connection is not the first / initial connection to that block/ premises • Load is <= 100 Amps/Phase • Single or multi-phase • Service connection is continuous with a length <= 25 metres from network connection point • Network connection point is a pole, pillar or pit located in the street frontage verge • Conduit between the POE/meter box (as applicable) and the network connection point or property boundary is supplied and installed by the customer • POE/meter box (as applicable) is supplied and installed by the customer <p>Where the service connection extends outside the customer property and Evoenergy is required to undertake additional civil works, fees may apply for the additional work beyond the scope of this item.</p> <p>Typically used in redevelopment scenarios such as knockdown/ rebuilds and/or dual occupancy premises.</p>
528	New Underground Service Connection – Brownfield from Rear	<p>Installation of an underground service connection, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Service connection is not the first / initial connection to that block/ premises • Load is <= 100 Amps/Phase • Single or multi-phase • Service connection is continuous with a length <= 25m from network connection point • Network connection point is a pole located in the section back-spine • Conduit between the POE/meter box (as applicable) and the network connection point or property boundary is supplied and installed by the customer. • POE/meter box (as applicable) is supplied and installed by the customer <p>Where the service connection extends outside the customer property and Evoenergy is required to undertake additional civil works, fees may apply for the additional work beyond the scope of this item.</p> <p>Typically used in redevelopment scenarios such as knockdown/ rebuilds and/or dual occupancy premises.</p>

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541	Overhead Service Relocation – Single Visit (Business Hours)	<p>Relocation of an overhead service connection in a single site visit, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Single or multi-phase • Service connection is continuous with a length <= 2 spans &/or 25 metres from source network pole • Point of Attachment supplied and installed by the customer <p>Scope involves:</p> <ul style="list-style-type: none"> • De-energisation, physical disconnection / dismantling then re-attachment, connection and re-energisation • Replacement of overhead service cable if required
542	Overhead Service Relocation – Two Visits (Business Hours)	<p>Relocation of an overhead service connection in two site visits, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Single or multi-phase • Service connection is continuous with a length <= 2 spans &/or 25 metres from source network pole • Point of Attachment supplied and installed by the customer <p>Scope involves:</p> <ul style="list-style-type: none"> • De-energisation, physical disconnection / dismantling in first site visit • Re-attachment, connection and re-energisation in second visit • Replacement of overhead service cable if required
543	Overhead Service Upgrade – Service Cable Replacement Not Required	<p>Upgrade of an existing overhead service connection from single to multi-phase, during business hours, where the installed cable does not require replacement and the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Existing cable is physically able to be connected multi-phase without joints • Point of Attachment supplied and installed by the customer
544	Overhead Service Upgrade – Service Cable Replacement Required	<p>Upgrade of an existing overhead service connection, during business hours, where the existing cable does not meet the increased load requirements (multi-phase or capacity/rating) and the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Service connection is continuous with a length <= 2 spans &/or 25 metres from source network pole • Point of Attachment supplied and installed by the customer <p>Used for single to multi-phase and capacity upgrades.</p>

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545	Underground Service Upgrade – Service Cable Replacement Not Required	<p>Upgrade of an existing underground service connection from single to multi-phase, during business hours, where the installed cable does not require replacement and the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Existing cable is physically able to be connected multi-phase without joints • POE/meter box (as applicable) is supplied and installed by the customer <p>Also used for the isolation and reconnection of a basic connection at the network boundary across two visits to allow for internal works where overhead linework is not required.</p>
546	Underground Service Upgrade – Service Cable Replacement Required	<p>Upgrade of an existing underground service connection, during business hours, where the existing cable does not meet the increased load requirements (multi-phase or capacity/rating) and the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Service connection is no more than 25m in length • Conduit between the POE/meter box (as applicable) and the network connection point or property boundary is supplied and installed by the customer • POE/meter box (as applicable) is supplied and installed by the customer <p>Where the service connection extends outside the customer property and Evoenergy is required to undertake additional civil works, fees may apply for the additional work outside the scope of this item.</p>
547	Underground Service Relocation – Single Visit (Business Hours)	<p>Relocation of an underground service connection (or part thereof) in a single site visit, during business hours, where the service connection complies with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Single or multi-phase • Service connection is no more than 25m in length • Conduit between the POE/meter box (as applicable) and the network connection point or property boundary is supplied and installed by the customer • POE/meter box (as applicable) is supplied and installed by the customer <p>Scope involves:</p> <ul style="list-style-type: none"> • De-energisation, physical disconnection/cutting away, installation of new service cable section, jointing and then termination, connection and re-energisation <p>Where the service connection extends outside the customer property and Evoenergy is required to undertake additional civil works, fees may apply for the additional work outside the scope of this item.</p>
549	Overhead Service Temporary Disconnect Reconnect same day (Business Hours)	<p>A temporary disconnect and reconnect of an existing overhead service connection to a residential dwelling during business hours where the existing service cable is reused.</p>

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559	Installation of Possum Guard on overhead service cable	Installation of Possum Guard on overhead service cable.
560	Temporary de-energisation – LV (Business Hours)	<p>Temporary de-energisation and re-energisation of LV network infrastructure in business hours to allow safe customer / contractor approach and work in close proximity for <=2 hours.</p> <p>Scope does not include dismantling of lines or network infrastructure.</p> <p>Used for works such as tree pruning, mobile plant operation, oversize loads, construction activities.</p>
561	Temporary de-energisation – HV (Business Hours)	<p>Temporary de-energisation and re-energisation of LV network infrastructure in business hours to allow safe customer / contractor approach and work in close proximity for <=2 hours.</p> <p>Scope does not include dismantling of lines or network infrastructure.</p> <p>Used for works such as tree pruning, mobile plant operation, oversize loads, construction activities.</p>
562	Supply Abolishment / Removal – Overhead (Business Hours)	<p>Decommissioning and removal of an overhead service connection and associated metering for meter type 5 & 6 only (all other meter types customer must contact their retailer) during business hours for service connections that comply with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Single or multi-phase • Service connection is no more than two spans &/or 25m in length • Removal of the service connection does not result in a consequential requirement to remove a network pole <p>Used where a property is to be demolished, supply is no longer required, an alternative connection point is to be established / used, or a redundant supply is to be removed.</p>
563	Supply Abolishment / Removal - Underground (Business Hours)	<p>Decommissioning and removal/abandoning of an underground service connection and associated for meter type 5 & 6 only (all other meter types customer must contact their retailer) metering during business hours for service connections which comply with the following:</p> <ul style="list-style-type: none"> • Load <= 100 Amps/Phase • Single or multi-phase • Removal of the service connection does not result in a consequential requirement to remove redundant network mains infrastructure such as a pole, pillar, pit <p>Use where a property is to be demolished, supply is no longer required, an alternative connection point is to be established / used, or a redundant supply is to be removed.</p>
564	Install & Remove Tiger Tails – Establishment (Business Hours)	<p>Installation and removal of tiger tail covers on overhead lines including service lines, LV & HV during business hours. This item includes a single span of tiger tail installation and removal.</p> <p>Use in conjunction with Item 565 to determine total service charge.</p>

Code	Service	Service description
565	Install & Remove Tiger Tails - Per Span (Business Hours)	<p>Installation and removal of tiger tail covers on overhead lines including service lines, LV & HV during business hours. This item is for additional spans at the same location.</p> <p>Use in conjunction with Item 564 to determine total service charge.</p>
566	Install & Remove Warning Flags – Installation (Business Hours)	<p>Installation and removal of warning flags on overhead lines including service lines, LV & HV during business hours. This item includes a single span of warning flag installation and removal.</p> <p>Use in conjunction with Item 567 to determine total service charge.</p>
567	Install & Remove Tiger Tails - Per Span (Business Hours)	<p>Installation and removal of warning flags on overhead lines including service lines, LV & HV. This item is for additional spans at the same location.</p> <p>Use in conjunction with Item 566 to determine total service charge.</p>
568	Embedded Generation OPEX Fees - Connection Assets	Annual operational and maintenance charges for the dedicated connections assets of export only embedded generation.
569	Embedded Generation OPEX Fees - Shared Network Asset	Annual operational and maintenance charges for the shared network assets associated with export only embedded generation.
570	Embedded Generation Connection Enquiry – Class 1 (Commercial)	Receipt, registration, processing and responding to a connection enquiry for Class 1 (commercial) embedded generation.
571	Complex Micro Embedded Generation Connection Enquiry - Class 1 (Residential)	Receipt, registration, processing and responding to a connection enquiry for Complex Micro Class 1 (Residential) Embedded Generation.
590	Rescheduled Site Visit – One Person	<p>Wasted site visit for a one-person team where the service was not able to be completed on attendance.</p> <p>Includes customer cancellations before the work is completed, Officer unable to access site to complete service on arrival, site not ready for service requested on arrival, site unsafe &/or installation defect prevents service being undertaken or completed including noncompliance with Evoenergy’s Standards and/or Service & Installation Rules.</p>
591	Rescheduled Site Visit – Service Team	<p>Wasted site visit for a Services Team where the service was not able to be completed on attendance.</p> <p>Includes customer cancellations before the work is completed, Team unable to access site to complete service on arrival, site not ready for service requested on arrival, site unsafe &/or installation defect prevents service being undertaken or completed including noncompliance with Evoenergy’s Standards and/or Service & Installation Rules.</p>

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592	First two meters of trenching service	Site establishment and first two metres of trenching service. Item also used for excavation for jointing pit for underground service cable upgrade, relocation, or abolishment. Used in conjunction with Item 593, 594, and 595 to determine total service charge.
593	Subsequent two meters of trenching service	Subsequent two metres of trenching service. Used in conjunction with Item 592, 594, and 595 to determine total service charge.
594	Under footpath boring charge	Under footpath boring charge Used in conjunction with Item 592, 593, and 595 to determine total service charge.
595	Under driveway boring charge	Under driveway boring charge Used in conjunction with Item 592, 593, and 594 to determine total service charge.
598	Embedded Generation Connection Enquiry – Class 2 to 4	Receipt, registration, processing and responding to a connection enquiry with Preliminary Network Advice for Class 2 to 4 Embedded Generation.
599	Embedded Generation Connection Enquiry – Class 5	Receipt, registration, processing and responding to a connection enquiry with Preliminary Network Advice for Class 5 Embedded Generation
600	Embedded Generation Connection Enquiry – Class 6	Receipt, registration, processing and responding to a connection enquiry with Preliminary Network Advice for Class 6 Embedded Generation.
603	Spiking/Cable Testing (Business Hours)	Underground High Voltage/Low Voltage cable spiking/testing, during business hours, to prove whether the cable is energised or de-energised and abandoned. Charges applicable to Evoenergy underground cables only and applicable per cable test per site.
604	Spiking/Cable Testing (After Hours)	Underground High Voltage/Low Voltage cable spiking/testing, outside business hours, to prove whether the cable is energised or de-energised and abandoned. Charges applicable to Evoenergy underground cables only and applicable per cable test per site.
605	Substation HV/LV Earthing/Soil Resistivity Testing (Business Hours)	When a customer’s works requires a re-test of pad mount or pole mount substation High Voltage and/or Low Voltage earth resistance or soil resistivity testing during business hours. Charges applicable per test per site.
606	Substation HV/LV Earthing/Soil Resistivity Testing (After Hours)	When a customer’s works requires a re-test of pad mount or pole mount substation High Voltage and/or Low Voltage earth resistance or soil resistivity testing outside business hours. Charges applicable per test per site.

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607	Termination of Consumer Mains - up to 50mm ² Cu or Al - 1 Set (Business Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply during business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
608	Termination of Consumer Mains - up to 50mm ² Cu or Al - 1 Set (After Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply outside business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
609	Termination of Consumer Mains - Above 50mm ² Al or Cu - 1 Set (Business Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply during business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
610	Termination of Consumer Mains - Above 50mm ² Al or Cu - 1 Set (After Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply outside business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>

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611	Termination of Consumer Mains - Above 50mm ² Al or Cu -2 Set (Business Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply during business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
612	Termination of Consumer Mains - Above 50mm ² Al or Cu -2 Set (After Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply outside business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
613	Termination of Consumer Mains - Above 50mm ² Al or Cu - 3 Set (Business Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply during business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
614	Termination of Consumer Mains - Above 50mm ² Al or Cu - 3 Set (After Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply outside business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>

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615	Termination of Consumer Mains - Above 50mm ² Al or Cu - 4 Set (Business Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply during business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
616	Termination of Consumer Mains - Above 50mm ² Al or Cu - 4 Set (After Hours)	<p>Termination of consumer mains or temporary generator at point of entry cubicle or at pad mount or chamber substations for temporary or permanent supply outside business hours.</p> <p>Copper Crimp Lugs to be supplied by Customer.</p> <p>Charge includes disconnection of existing temporary consumer mains if any.</p> <p>Charge applicable per site and instance of consumer mains termination.</p> <p>Additional charges applicable for supply and installation of Low Voltage Switchgear or Fuses if required.</p>
617	LV Underground Disconnection & Capping/ Abandoning (Business Hours)	<p>Permanent disconnection of existing Evoenergy underground low voltage cable including capping/abandoning during business hours.</p> <p>Charges applicable per disconnection and per visit.</p>
618	LV Underground Disconnection & Capping/ Abandoning (After Hours)	<p>Permanent disconnection of existing Evoenergy underground low voltage cable including capping/abandoning outside business hours.</p> <p>Charges applicable per disconnection and per visit.</p>
619	Permanent Disconnection of Underground Consumer Mains at AAD Network Asset such as Point of Entry or Substation (Business Hours)	<p>Permanent disconnection of existing consumer mains at point of entry cubicle or pad mount or chamber substation where reconnection is not required. Charges applicable per disconnection and per visit.</p>
620	Permanent Disconnection of Underground Consumer Mains at AAD Network Asset such as Point of Entry or Substation (After Hours)	<p>Permanent disconnection of existing consumer mains at point of entry cubicle or pad mount or chamber substation where reconnection is not required. Charges applicable per disconnection and per visit.</p>
621	Substation Supervised Access: 1-4 hours (business hours)	<p>Access and supervision provided by an Evoenergy authorised person to an Evoenergy substation (pad mount or chamber substation) during business hours where customer's assets exist within an Evoenergy substation. Charges applicable per visit per substation.</p>

Code	Service	Service description
622	Substation Supervised Access: 1-4 hours (After Hours)	Access and supervision provided by an Evoenergy authorised person to an Evoenergy substation (pad mount or chamber substation) outside business hours where customer's assets exist within an Evoenergy substation. Charges applicable per visit per substation.
623	Substation Supervised Access: 4-8 hours (Business Hours)	Access and supervision provided by an Evoenergy authorised person to an Evoenergy substation (pad mount or chamber substation) during business hours where customer's assets exist within an Evoenergy substation. Charges applicable per visit per substation.
624	Substation Supervised Access: 4-8 hours (After Hours)	Access and supervision provided by an Evoenergy authorised person to an Evoenergy substation (pad mount or chamber substation) outside business hours where customer's assets exist within an Evoenergy substation. Charges applicable per visit per substation.
625	Temporary De-energisation/Isolation of Overhead LV network (Business Hours)	<p>Temporary de-energisation and re-energisation of the Evoenergy overhead low voltage network during business hours on customer / contractor's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p> <p>Used for works such as tree pruning, mobile plant operation, oversize loads, construction activities.</p>
626	Temporary De-energisation/Isolation of Overhead LV network (After Hours)	<p>Temporary de-energisation and re-energisation of the Evoenergy overhead low voltage network outside business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p> <p>Used for works such as tree pruning, mobile plant operation, oversize loads, construction activities.</p>
627	Temporary De-energisation/Isolation of Overhead HV network (Business Hours)	<p>Temporary de-energisation and re-energisation of the Evoenergy overhead high voltage network during business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p> <p>Charges includes establishment of temporary earthing to overhead network and includes plant & equipment as required.</p>
628	Temporary De-energisation/Isolation of Overhead HV network (After Hours)	<p>Temporary de-energisation and re-energisation of the Evoenergy overhead high voltage network during outside hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p> <p>Charges includes establishment of temporary earthing to overhead network and includes plant & equipment as required.</p>

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629	Temporary De-energisation/Isolation of Overhead & Underground SLCC supply (Business Hours)	<p>Temporary de-energisation and re-energisation of an Evoenergy underground or overhead low voltage network supply to Streetlight or Traffic light or similar controller during business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p>
630	Temporary De-energisation/Isolation of Overhead & Underground SLCC supply (After Hours)	<p>Temporary de-energisation and re-energisation of an Evoenergy underground or overhead low voltage network supply to Streetlight or Traffic light or similar controller outside business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p>
631	Temporary De-energisation/Isolation of Underground LV or HV network (Business Hours)	<p>Temporary de-energisation and re-energisation of an Evoenergy underground high or low voltage network during business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p>
632	Temporary De-energisation/Isolation of Underground LV or HV network (After Hours)	<p>Temporary de-energisation and re-energisation of an Evoenergy underground high or low voltage network outside business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only.</p>
633	Temporary De-energisation/Isolation of Underground HV network - If HV Cable Insulation Test is required - Isolation for more than 7 days (Business Hours)	<p>Temporary de-energisation and re-energisation of Evoenergy underground high voltage network during business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only and per visit.</p> <p>Charges includes insulation testing of isolated high voltage cable prior to re- energisation.</p>
634	Temporary De-energisation/Isolation of Underground HV network - If HV Cable Insulation Test is required - Isolation for more than 7 days (After Hours)	<p>Temporary de-energisation and re-energisation of Evoenergy underground high voltage network outside business hours on customer's request.</p> <p>Charges applicable per isolation or de-energisation and re-energisation on the same day only and per visit.</p> <p>Charges includes insulation testing of isolated high voltage cable prior to re- energisation.</p>
635	Temporary Pole Support - Using Plant such as Lifter/ Borer (Business Hours)	<p>To maintain the integrity of an existing Evoenergy network pole, upon a customer's request, provision of support using lifter/borer will be established during business hours. Charges applicable per pole per day or per visit.</p> <p>Charges includes plant operator as required. Network isolation is excluded and to be considered as separate request.</p>

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636	Temporary Pole Support - Using Plant such as Lifter/ Borer (After Hours)	To maintain the integrity of an existing Evoenergy network pole, upon a customer's request, provision of support using lifter/borer will be established outside business hours. Charges applicable per pole per day or per visit. Charges includes plant operator as required. Network isolation is excluded and to be considered as separate request.
637	Temporary Pole Support - Using Concrete Blocks (Business Hours)	To maintain the integrity of an existing Evoenergy network pole, upon a customer's request, provision of support using concrete blocks will be established during business hours. Charges applicable per pole per day or per visit. Charges includes plant operator as required. Network isolation is excluded and to be considered as separate request.
638	Temporary Pole Support - Using Concrete Blocks (After Hours)	To maintain the integrity of an existing Evoenergy network pole, upon a customer's request, provision of support using concrete blocks will be established. Charges applicable per pole per day or per visit. Charges includes plant operator as required. Network isolation is excluded and to be considered as separate request.
639	Pole Stay Replacement With Standard Stay (Business Hours)	Replacement of existing Pole Stay with new standard or side walk Stay to an existing Evoenergy network pole on customer's request during business hours. The charges applicable per stay per site.
640	Pole Stay Replacement With Standard Stay (After Hours)	Replacement of existing Pole Stay with new standard or side walk Stay to an existing Evoenergy network pole on customer's request outside business hours. The charges applicable per stay per site.
641	Pole Stay Replacement With Side Walk Stay (Business Hours)	Replacement of existing Pole Stay with new standard or side walk Stay to an existing Evoenergy network pole on customer's request during business hours. The charges applicable per stay per site.
642	Pole Stay Replacement With Side Walk Stay (After Hours)	Replacement of existing Pole Stay with new standard or side walk Stay to an existing Evoenergy network pole on customer's request outside business hours. The charges applicable per stay per site.
643	LVABC Replacement - 1 Span (Business Hours)	Replacement of existing span of low voltage bare conductors between two Evoenergy poles with insulated low voltage Aerial Bundled Cables (LVABC) during business hours on customer's request. Charges applicable for Evoenergy network only. Used in conjunction with Items 649 to 656 as required.
644	LVABC Replacement - 1 Span (After Hours)	Replacement of existing span of low voltage bare conductors between two Evoenergy poles with insulated low voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request. Charges applicable for Evoenergy network only. Used in conjunction with Items 649 to 656 as required.
645	LVABC Replacement - 2 Span (Business Hours)	Replacement of two existing in-line spans of low voltage bare conductors between three Evoenergy poles with insulated low voltage Aerial Bundled Cables (LVABC) during business hours on customer's request. Charges applicable for Evoenergy network only. Used in conjunction with Items 649 to 656 as required.

Code	Service	Service description
646	LVABC Replacement - 2 Span (After Hours)	Replacement of two existing in-line spans of low voltage bare conductors between three Evoenergy poles with insulated low voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request. Charges applicable for Evoenergy network only. Used in conjunction with Items 649 to 656 as required.
647	LVABC Replacement - 3 Span (Business Hours)	Replacement of three existing in-line spans of low voltage bare conductors between three Evoenergy poles with insulated low voltage Aerial Bundled Cables (LVABC) during business hours on customer's request. Charges applicable for Evoenergy network only. Used in conjunction with Items 649 to 656 as required.
648	LVABC Replacement - 3 Span (After Hours)	Replacement of three existing in-line spans of low voltage bare conductors between three Evoenergy poles with insulated low voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request. Charges applicable for Evoenergy network only. Used in conjunction with Items 649 to 656 as required.
649	Cut & Shackle for LVABC Replacement - Per Crossarm One Direction (Business Hours)	Establishment of new cross arm in one direction with cut & shackle for replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) during business hours on customer's request. Charges applicable for Evoenergy network only.
650	Cut & Shackle for LVABC Replacement - Per Crossarm One Direction (After Hours)	Establishment of new cross arm in one direction with cut & shackle for replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request. Charges applicable for Evoenergy network only.
651	Installation of Fuse Switch Disconnecter for LVABC Replacement (Business Hours)	Installation of new low voltage fuse switch disconnecter at Evoenergy network pole during replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) during business hours on customer's request. This charge is applicable only if the low voltage fuse switch disconnecter to be installed to replace existing low voltage links to establish separation of low voltage networks as part bare overhead replacement with LVABC.
652	Installation of Fuse Switch Disconnecter for LVABC Replacement (After Hours)	Installation of new low voltage fuse switch disconnecter at Evoenergy network pole during replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request. This charge is applicable only if the low voltage fuse switch disconnecter to be installed to replace existing low voltage links to establish separation of low voltage networks as part bare overhead replacement with LVABC.
653	Installation of LV Termination Crossarm for LVABC Replacement (Business Hours)	Installation of new low voltage termination cross-arm at Evoenergy network pole if required during replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) during business hours on customer's request.

Code	Service	Service description
654	Installation of LV Termination Crossarm for LVABC Replacement (After Hours)	Installation of new low voltage termination cross-arm at Evoenergy network pole if required during replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request.
655	Installation of LV Double Strain Crossarm for LVABC Replacement (Business Hours)	Installation of new low voltage double strain cross-arm at Evoenergy network pole if required during replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) during business hours on customer's request.
656	Installation of LV Double Strain Crossarm for LVABC Replacement (After Hours)	Installation of new low voltage double strain cross-arm at Evoenergy network pole if required during replacement of existing span/s of low voltage bare conductors with insulated Low Voltage Aerial Bundled Cables (LVABC) outside business hours on customer's request.
657	1 Way 630A Fuse Switch Disconnecter Installation for consumer mains termination work (Business Hours)	<p>Installation of new 1 Way 630A Weber fuse switch disconnecter unit (where the size of the consumer mains > 70mm²) within customer's point of entry cubicle or at Evoenergy substation low voltage board for termination of consumer mains during business hours on customer's request.</p> <p>Charges includes removal of existing fuseways as/if required.</p>
658	1 Way 630A Fuse Switch Disconnecter Installation for consumer mains termination work (After Hours)	<p>Installation of new 1 Way 630A Weber fuse switch disconnecter unit (where the size of the consumer mains > 70mm²) within customer's point of entry cubicle or at Evoenergy substation low voltage board for termination of consumer mains outside business hours on customer's request.</p> <p>Charges includes removal of existing fuseways as/if required.</p>
659	1 Way 1000A Fuse Switch Disconnecter Installation for consumer mains termination work (Business Hours)	<p>Installation of new 1 Way 1000A Weber fuse switch disconnecter unit (where the two sets and size of consumer mains is > 70mm² are to be terminated) within customer's point of entry cubicle or at Evoenergy substation low voltage board for termination of consumer mains during business hours on customer's request.</p> <p>Charges includes removal of existing fuseways as/if required.</p>
660	1 Way 1000A Fuse Switch Disconnecter Installation for consumer mains termination work (After Hours)	<p>Installation of new 1 Way 1000A Weber fuse switch disconnecter unit (where the two sets and size of consumer mains is > 70mm² are to be terminated) within customer's point of entry cubicle or at Evoenergy substation low voltage board for termination of consumer mains outside business hours on customer's request.</p> <p>Charges includes removal of existing fuseways as/if required.</p>
661	1250A Installation for consumer mains termination work (Business Hours)	<p>Installation of new 1 Way 1250A Jean Muller fuse switch disconnecter unit (where the four sets and size of consumer mains is > 70mm² are to be terminated) within customer's point of entry cubicle or at Evoenergy substation low voltage board for termination of consumer mains during business hours on customer's request.</p> <p>Charges includes removal of existing fuseways as/if required.</p>

Code	Service	Service description
662	1250A Installation for consumer mains termination work (After Hours)	Installation of new 1 Way 1250A Jean Muller fuse switch disconnecter unit (where the four sets and size of consumer mains is > 70mm ² are to be terminated) within customer's point of entry cubicle or at Evoenergy substation low voltage board for termination of consumer mains outside business hours on customer's request. Charges includes removal of existing fuseways as/if required.
663	1 Way POE Kit Installation for consumer mains termination work (Business Hours)	Installation of new 1 Way Weber point of entry kit (where the size of consumer mains is more than 70mm ²) within customer's point of entry cubicle for termination of consumer mains during business hours on customer's request.
664	1 Way POE Kit Installation for consumer mains termination work (After Hours)	Installation of new 1 Way Weber point of entry kit (where the size of consumer mains is more than 70mm ²) within customer's point of entry cubicle for termination of consumer mains outside business hours on customer's request.
665	3 Way POE Kit Installation for Termination of Consumer Mains (Business Hours)	Installation of new 3 Way Weber point of entry kit (where the size of consumer mains is more than 70mm ²) within customer's point of entry cubicle for termination of consumer mains during business hours on customer's request.
666	3 Way POE Kit Installation for Termination of Consumer Mains (After Hours)	Installation of new 3 Way Weber point of entry kit (where the size of consumer mains is more than 70mm ²) within customer's point of entry cubicle for termination of consumer mains outside business hours on customer's request.
667	Fuse Kit Installation for Termination of Consumer Mains (Business Hours)	Installation of new Holec fuse kit (where the size of consumer mains is more than 70mm ²) within customer's point of entry cubicle for termination of consumer mains during business hours on customer's request.
668	Fuse Kit Installation for Termination of Consumer Mains (After Hours)	Installation of new Holec fuse kit (where the size of consumer mains is more than 70mm ²) within customer's point of entry cubicle for termination of consumer mains outside business hours on customer's request.
669	Embedded Generation - Connection Contract Establishment - Class 1 (Commercial) to Class 6	Preparation of Non-Standard Connection Agreement and on site attendance of Evoenergy to witness commissioning of the embedded generation where Evoenergy is not required to make any network alterations or additions.
680	Design Fee - Basic Connections	This charge applies for a new power connection, temporary supply to a building site, or upgrading or relocation an existing connection that will be less than 100 amps per phase, and/or does not involve any network changes or alterations.
681	Design Fee > 100 amps	This charge applies for a new power connection or need to upgrade or relocate an existing connection that will be over 100 amps, or requires network changes in order to enable/support the new connection/alteration. This fee will be refunded to the customer via a deduction of the customer contribution in the connection offer. However, if a customer decides not to go ahead with the connection offer the fee is non-refundable and Evoenergy will invoice the customer for any further design costs incurred to develop the connection offer.

Code	Service	Service description
682	Preliminary Network Advice Fee	This charge applies to an enquiry about a new power connection, or the need to relocate or upgrade an existing connection, or part of the network that requires alteration or significant or complex works. This fee will form a part of the overall project costing if the customer proceeds. If they do not proceed prior to the validity of the PNA or other preliminary offer, then it is non-refundable.
683	Preliminary Network Advice Fee - Major Project - Chambers	This charge applies for a new power connection or need to relocate or upgrade an existing connection where a chamber substation is required or requested by a customer or developer. This fee will form a part of the overall project costing if the customer proceeds. If they do not proceed prior to the validity of the PNA or other preliminary offer, then it is nonrefundable.
684	Preliminary Network Advice Fee - Major Project - Greenfield	This charge applies to requests from customers or real estate developers to reticulate new estate subdivisions. This fee will form a part of the overall project costing if the customer proceeds. If they do not proceed prior to the validity of the PNA or other preliminary offer, then it is non-refundable.