

Application for new natural gas connection to new medium-density or high-rise development

This form is to be completed by a real estate developer for a gas connection to new medium-density or high-rise development. If you are seeking a basic connection service (including an expedited connection service), please contact your gas retailer. If your application is in relation to gas connection to an existing property, please contact your gas retailer.

Evoenergy has contracted Jemena Asset Management to manage the new connections process. Please complete all sections of this form and return via email to evoenergyconnections@jemena.com.au.

Real estate developer details

Company name: ABN:

Postal address:

Office address:

Contact name: Fax: Mobile:

How would you like the connection offer sent? Fax Mail Email:

Plumber/designer details

Company name:

Contact name: Date:

Phone: Fax: Mobile:

Email:

Connection details

Street address:

Suburb: Postcode: Council:

Connection is required from the (front, rear, side), in (street name)

Closest cross street: Distance from cross street:

Number of dwellings: Type of dwellings: Townhouses Villas Units Houses

Proposed natural gas meter location: Internal External (please specify)

Type of title: Strata Torrens Community

Estimate date for when connection will be required:

Energy retailer details

Energy retailer name: Energy retail contract reference number:

Energy retailer's contact number:

Appliance details

Appliance	Quantity
Hot water	
Bayonet point	
Flued heater	
Cooktop	
Wall oven	
BBQ	
Spa/pool heating	
Central heating	
Other (please specify)	

Please also specify hot water type

Type	Make and model
Gas instantaneous	
Gas storage	
Gas centralised	
Gas boosted solar	
Electric	
Other (please specify)	

Comments:

Connection Application Terms and Conditions

1. This application form is for real estate developers (referred to as “**you**” or “**your**”) who are interested in arranging new gas connections with Evoenergy (referred to as “**we**”, “**our**”, or “**us**”), as part of new medium density or high-rise property developments.

2. In compliance with transitional arrangements in effect for the purposes of the National Energy Customer Framework (**NECF**), to be eligible to request new gas connections directly to Evoenergy, real estate developers must have or arrange a retail contract with a gas retailer. In submitting a new gas connection application to us you will need to provide a reference to an existing retail contract for the sale of gas to the premises for us to verify.

3. To request a new gas connection, please follow the process below.

(a) Read the pamphlet for real estate developers which can be found on our website evoenergy.com.au and ensure you have read and understood all the information contained therein before applying for a new connection. If you have any further questions, please contact Jemena Asset Management (**Jemena**) which manages our New Connections process. Jemena’s contact details are on the front page of this application form.

(b) Arrange a retail contract for the sale of gas to the premise with a gas retailer operating on our network. See **Connection Details** on the front page of this application form for more detail.

(c) Complete this application form, including all the required information.

(d) Submit the application form to Jemena as per the contact details mentioned on the front page of this application form. Jemena may ask you for additional information if reasonably required to assess your application or to ensure correct completion of the application form.

(e) If you require a Gas Centralised Hot Water System as part of this connection application, please refer to our website for more information.

4. Upon receiving a completed application form, Jemena will contact you within 10 business days to advise which connection category your proposed connection service falls into. The different connection categories are Basic and Negotiated (the details of each can be found on our website).

In practice, we expect that all connections undertaken by real estate developers for the purposes of new medium or high-rise developments will be classified as Negotiated connection services.

If you are seeking a Basic connection service (including an expedited connection service), please contact your gas retailer.

5. If Jemena advises that you are eligible for a Negotiated connection service and you elect to negotiate a connection service contract with us, we will provide you with information that is required under our negotiation framework. You may also elect to negotiate other services we provide relating to the supply of gas in addition to connection services.

Our negotiation framework, available on our website, sets out in detail some of the aspects mentioned in this section, such as timeframes, negotiation process, the basis for calculating our connection charges, and what happens if there is a dispute during negotiations. We may also ask you to provide us with additional information that we reasonably require during negotiations.

6. We will use best endeavours to make a connection offer within 65 business days of receiving the complete application form. The connection offer will remain open for acceptance for 20 business days or another period agreed between you and us. The connection offer will contain a timeframe indicating when work on your connection will commence and how long it will require to be completed after the offer is accepted by you.

7. Fees and charges:

(a) If you elect to negotiate a connection service contract with us, we may charge you negotiation fees that cover the reasonable costs that we incur in assessing your application and making an offer, whether or not you end up accepting the offer.

(b) We may charge you a connection charge for undertaking a connection service with us. This fee is only payable if you decide to accept our connection offer at the conclusion of the negotiations.

We will provide you with an estimate of these fees and charges during negotiations.

8. Privacy and confidentiality statement: Evoenergy may collect personal information from you for the purposes of assessing your application, negotiating with you, and making a connection offer. If we use your personal information, we will comply with all relevant privacy legislation. If you elect to negotiate a connection service contract with us, you and we agree to maintain the confidentiality of confidential information disclosed by each party during the negotiations, unless authorised by the other party or permitted under law. For more information on Evoenergy’s privacy policy and your right to access information we hold about you, please visit our website evoenergy.com.au or write to the address overleaf.