

# Our 2026 draft plan overview

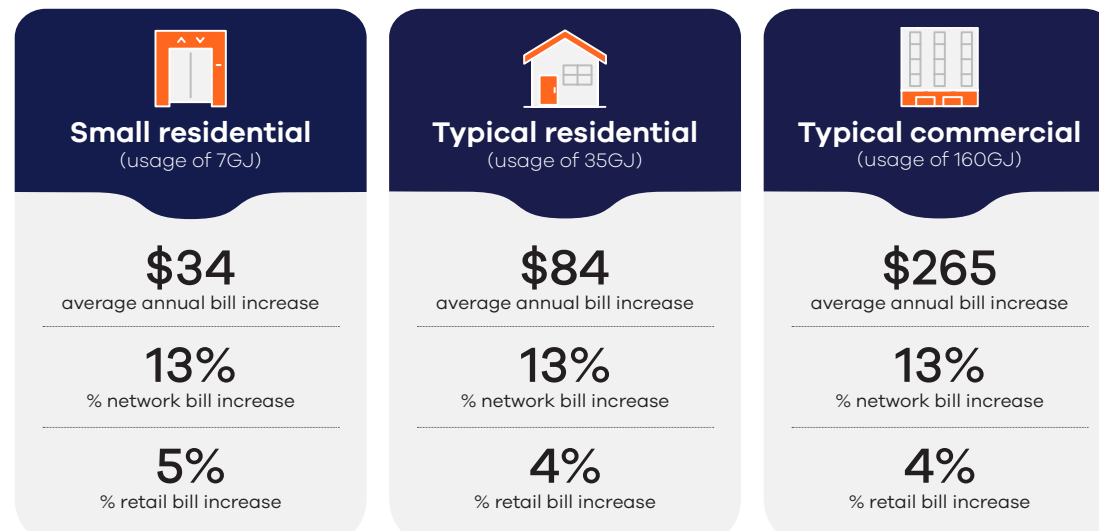


The ACT's electrification journey towards net zero emissions by 2045 is unprecedented and Evoenergy plays a key role in reaching this target. Extensive engagement over the past year has helped to shape our draft gas network plan.

## What we heard from customers

- Generally support the emissions reductions objectives of the Government.
- Concerned about the immediate and longer-term costs of the electrification journey, particularly for hard to transition gas customers.
- Expect Evoenergy to maintain a safe, efficient and reliable gas network during the transition to electrification, including safely managing customer disconnections.
- Expect Evoenergy and the ACT Government to work together to ensure an equitable transition to electrification, including in relation to recovery of infrastructure investment.
- Expect Evoenergy and the ACT Government to communicate openly about what the energy transition means for customers.

## What our draft plan means for customers



Note: Network charges account for around 30 per cent of a retail gas bill. Our draft plan would result in annual increases to retail gas bills of around 4 per cent plus inflation over the five-year period.  
Retail bill impacts shown are indicative, as only the distribution component of the bill has been adjusted (approximately 30 per cent of the total bill) and all other components have been held constant in real terms.

## To deliver on customers' priorities, we will:

- Safely, reliably and efficiently provide services to those customers who remain connected to gas**  
Our draft plan limits expenditure to only what is necessary to safely and reliably operate and maintain the network while meeting our obligations as gas demand declines.
- Seek to minimise the cost for both those disconnecting from, and remaining on, the gas network while managing safety risks**  
We will maintain a cost-reflective, user-pays approach to disconnections, explore ways to lower disconnection costs, collaborate with the ACT Government on safe network management, and continue working with retailers to share safety information.
- Act now to ensure costs are shared equitably between more customers to manage price impacts for all customers now and in the future**  
Our draft plan brings forward some depreciation costs to share these costs equitably, ensuring that those who remain on the network for longer are not asked to pay more than their fair share.
- Openly communicate and engage with stakeholders about our role in the electrification of the ACT's energy needs**  
We will work with the ACT Government and energy retailers to provide customers with clear, transparent, and consistent information on transitioning off gas, including safety and cost considerations.