

## Session 7, 14 November 2024

- Provide update on current thinking in response to engagement feedback.
- Discuss another capital asset base recovery option.
- Seek feedback on tariff rebalancing options.

### Attendees

- 28 forum members
- 2 observers: Consumer Challenge Panel, Australian Energy Regulator
- 10 Evoenergy staff

### Presenters

- Megan Willcox, General Manager Economic Regulation
- Gillian Symmans, Group Manager Regulatory Reviews and Policy
- Alexis Hardin, A/g Group Manager Regulatory Pricing and Finance

### Facilitator

- Helen Leayr, Communication Link

## Asset Recovery

### Group activity 1: Capital asset base recovery option

#### What do you think are the advantages and disadvantages of the sum of years' digits option?

- Participants considered the different types of customers and sharing the financial burden.
- The preferred position is a middle road approach being more equitable.
- Having a cost upfront is a disincentive for people to switch, others thought it might encourage early transition.

#### Does this option align with the community forum's priorities in your report? Why or Why not?

- Is in keeping with the forum's preference to share the cost of transition fairly.
- The group highlighted the point made previously that Evoenergy reconsider recovering all costs.

#### Is there anything else Evoenergy should consider? Why?

- Consider the cost in the first year being higher and the impacts of this with cost-of-living crisis.
- Consider NSW customers as they stay on the network beyond 2045.
- Explore incentivising cheaper transitions first to encourage small steps – e.g. gas cooking.
- Charging only gas customers is inequitable. Consider the role of ACT Government.

## Tariff structures

### Group activity 2: Tariff structures and rebalancing

#### What do you think are the advantages and disadvantages of the tariff rebalancing options?

- Some thought that the approach was conservative with not that much difference between options, but pleased to see Evoenergy took on feedback.
- There was acknowledgment of the number of competing principles Evoenergy is trying to balance.
- Some groups preferred option 2 (20%).

#### Is there anything else Evoenergy should consider? Why?

- The group wondered which tariff structure retailers might be more likely to adopt.
- The group considered how the financial incentives displayed in the bills is perhaps not the right spot to display the incentives. One idea shared includes providing incentives through stores such as a discount when appliances are bought – e.g., at Harvey Norman.
- It was suggested that vulnerable customers may also include large families.

## Reflection Activity

At the end of the session participants undertook a personal reflection activity about what they enjoyed and what could be done differently in delivering the Community Forum.

## Next steps

- Update session 7 dashboard summary based on today's feedback
- Keep in touch via Slack
- Wait for information on 2025