

**ActewAGL Distribution Energy Consumer Reference Council
Communique**

Meeting #12 – 22 June 2016

The ActewAGL Distribution Energy Consumer Reference Council (ECRC) met on 22 June 2016. Representatives from Engineers Australia, Master Builders Association, Property Council of the ACT, ACT Council of Social Services (ACTCOSS), Council on the Aging ACT (COTA) and the Gungahlin and Tuggeranong Community Councils participated in the meeting.

The following discussion occurred:

- Matters arising from the previous meeting included:
 - Update on COTA's participation in the demand data project being undertaken by ActewAGL Distribution
 - Update from ActewAGL Distribution on the West Belconnen micro-grid development and current community engagement being undertaken by the developers. The ECRC is interested on the community feedback on this proposal.
- Further to discussions at previous ECRC meetings, the following presentations and discussions were given to the meeting:
 - **National Energy Customer Framework (NECF)**; ECRC members were particularly interested in responsibilities towards customers on life-support equipment and suggested that increased information distribution about this role through ACT Health services would be useful. It was suggested in general that increased communication to customers on their role and responsibilities as energy distribution customers would be beneficial
 - **Power of Choice, AER metering reforms**; the ECRC expressed interest in continuing to be engaged in the development of ActewAGL Distributions responses to these reforms and suggested stakeholders across the entire 'supply chain' be involved in the consultation.
 - **Gas Access Arrangement** update on the final AER determination.
 - **ActewAGL Distribution Consumer Engagement Strategy Stage 2**; a short review of outcomes from the Stage 1 Strategy and discussion on what are the priorities for Stage 2, in particular the 2016/17 year.

Copies of PowerPoint presentations and papers presented to the meeting are available at www.actewagl.com.au/consumerengagement .

The next meeting of the ECRC is scheduled for August 2016. For further information contact Peter Cunningham, ActewAGL on 02 6293 5108.