

Evoenergy Energy Consumer Reference Council Communique Meeting 23 – 11 April 2018

The Evoenergy Energy Consumer Reference Council (ECRC) met on 11 April 2018. Representatives from Council on the Ageing ACT (COTA), Australian National University, Engineers Australia, Property Council of Australia (ACT Division), SeeChange, Master Builders Association, Gungahlin Community Council, the Tuggeranong Community Council and Canberra Business Chamber participated in the meeting.

The following presentations and associated discussion occurred at the meeting:

- **Membership;** members of the ECRC had a facilitated discussion on expanding the membership of the ECRC and ensuring appropriate representation across key customer, industry and policy sectors.
- **2019-24 Electricity Regulatory Submission;** Evoenergy presented the ECRC with a summary paper of the Australian Energy Regulator's (AER) Issues Paper. This included discussion around new costs associated with the extra vegetation management responsibility acquired from the ACT Government, impacts on reliability due to declining OPEX budget, the Tariff Structure Statement, and associated changes to the service target performance incentive scheme (STPIS).

ECRC members were reminded of the AER Public Forum being held in Canberra on 13 April.

- **Network Reliability Strategy Review;** Evoenergy provided a presentation on the current review of Reliability Strategy and sought feedback on the approach to reliability. ECRC members were interested in the AER incentives of reliability and suggested that it is important to consider the relative costs of achieving reliability when seeking feedback from customers. The importance of taking a risk/consequences approach to considering which customer segments need reliability over others was highlighted. Members of the ECRC offered to provide opportunities for Evoenergy to seek feedback from their broader stakeholder base around the importance of reliability.
- **Gas update;** A presentation by Evoenergy provided an update to the ECRC on Canberra's gas network, considerations associated with decarbonising gas networks and impacts of potential technical code associated with gas installations in homes and apartments. Members of the ECRC expressed continued interest in these issues and offered to facilitate sessions for further discussion around the technical codes with specialist working groups within relevant industry organisations.

Copies of presentations and papers presented to the meeting are available at www.evoenergy.com.au/consumerengagement. The next meeting of the ECRC is scheduled for June 2018. For further information contact Damien Anderson, Evoenergy on 02 6293 5861.