

Meeting	Energy Consumer Reference Council Meeting #25	
Location	ActewAGL House, Jim Service Room	
Date	Wednesday 3 rd October, 2pm – 5pm <i>*note special time</i>	
Attendees	Allan Williams (Chairman) Markus Dirnberger, Tuggeranong Community Council John Sullivan, Australian National University Adina Cirson, Property Council of Australia, ACT Nick Clarke Engineers Australia, Canberra Division Ron Thompson, Canberra Business Chamber Ashlee Berry, Master Builders Association SEEChange Susan Helyar, ACT Council of Social Services Barbara Norman, Canberra Urban & Regional futures	Evoenergy & ActewAGL Michelle Rowe Dennis Stanley Giuliana Baggoley Alison Davis Emily Brown Chris Bell Helen Leayr Santanu Chowdhury Tracey McRoberts Ross Goggin Michael Monck Tim Anderson
Guests	Mark Henley, Consumer Challenge Panel	
Apologies	Glenys Patulny, Tuggeranong Community Council Michael Hopkins, Master Builders Association Rick Lord, Council on the Ageing ACT Youth Advisory Council Kevin Cox, Gungahlin Community Council	

Item	Details	Person responsible
1.	Welcome Member and guest introductions	Allan Williams
2.	Review and ratify minutes of meeting 24 (June 2018) - outstanding items	Allan Williams
3.	ECRC member matters / updates	Allan Williams
4.	AER draft determination - Summary of AER draft determination on Evoenergy's EN19 proposal	Chris Bell Manager EN Price Review

	<ul style="list-style-type: none"> - Brief ahead of the AER pre-determination conference October 10th 	
5.	<p>Consumer engagement update</p> <ul style="list-style-type: none"> - Energy Matters - ICT Communique - The Energy Charter https://www.theenergycharter.com.au/ - Gas Access Arrangement Revision 	<p>Giuliana Baggoley <i>Consumer Engagement Manager</i></p>
6.	<p>Evoenergy reliability strategy</p> <p>Ross and Tim consulted with the ECRC in April 2018 on network reliability and consumer values. The reliability strategy is now in final draft form and Ross and Tim would like to update the ECRC and discuss further.</p>	<p>Ross Goggin <i>Principal Engineer Asset Optimisation & Network Reliability</i></p> <p>Tim Anderson <i>Primary Assets Manager</i></p>
7.	<p>Creating better customer experiences</p>	<p>Michael Monck <i>Manager, Integrated Delivery Program</i></p>
8.	<p>Other matters</p> <ul style="list-style-type: none"> - ActewAGL CEO appointment 	<p>Allan Williams</p>
9.	<p>Meeting #26 communique draft</p>	<p>Allan / Helen / Giuliana</p>
10.	<p>Next meeting – December 12th 2018</p>	<p>Allan Williams</p>

Refreshments will be served during the meeting