

## Agenda

<b>Meeting</b>	Energy Consumer Reference Council Meeting #26
<b>Location</b>	<b>Evoenergy Control Centre, Fyshwick</b>
<b>Date</b>	Wednesday 12 December 2018, 9.30am – 12.30pm

Item	Details	Person responsible
1.	Welcome (including safety induction)	Allan Williams
2.	Review and ratify minutes of meeting 25 - Outstanding items	Allan Williams
3.	ECRC Member matters / updates	Allan Williams
4.	<b>Evoenergy Control Centre</b>	Matthew Turner
5.	<b>Evoenergy Contact Centre</b>	Kiera-Lee Barrett
6.	<b>Regulatory matters</b> - EN19 revised proposal	Chris Bell Emily Brown
7.	<b>Evoenergy Brand, Media and Communications</b>	Erin Chancellor
8.	<b>Evoenergy Consumer Engagement Update</b> - <b>Gas Access Arrangement Review</b> <b>Consumer Engagement and Communications</b> - <b>Recent engagement</b> - <b>ECRC member logistics survey</b> - <b>Future engagement (CES3, APR)</b>	Jules Baggoley
9.	Matters arising	Allan Williams
10.	Draft the post-meeting communique	All
11.	<b>Next meeting – February 13<sup>th</sup> 2019</b> Jules to issue ECRC meeting invitations for 2019	Allan Williams