

Evoenergy Energy Consumer Reference Council



Meeting #60 | Thursday 24 October 2024

Attendees

- Evoenergy presenters and observers
- ECRC members
- Guest presenters from Australian Energy Market Commission (AEMC)

See meeting minutes for full attendee list.

Agenda

- Customer share
- Accelerated smart meter rollout
- GN26 five-year plan
 - Recap on disconnections
 - Tariff structures and rebalancing

Outcomes and agreed next steps

- Next meeting is at the East Hotel in Kingston including lunch to celebrate the end of the year
- Evoenergy to share update of the GN26 draft plan

Discussion highlights

GN26 five-year plan

Recap on disconnections and asked the Slido question from the last meeting

- ACTCOSS highlighted increasing financial stress among vulnerable customers, including renters and double-income households.
- Members emphasised the importance of communication and inclusive participation in engagement processes during the energy transition.

GN26 Tariff Structures

- Concerns about the potential financial burden on low-income households.
- Members gave recommendations to explore targeted subsidies or phased implementation to minimise negative impacts.

Smart Meters: Accelerated Rollout and Pricing Review

- The Australian Energy Market Commission (AEMC) presented on:
 - The Accelerating Smart Meter Deployment Rule Change, aiming for full rollout by 2030.
 - The Electricity Pricing for a Consumer-Driven Future Review, focused on equitable pricing and consumer empowerment.
- Concerns raised by members about the equity of tariff options and their potential impact on vulnerable groups.
- Electrify Canberra suggested to partner with community organisations to enhance communication about tariff changes and consumer safeguards.

Safety share

- Evoenergy shared strategies for storm and bushfire readiness, highlighting the role of safety awareness and practical step is protecting customers and infrastructure.
- Member suggestions to increase outreach efforts in high-risk areas to build community awareness.



NEXT MEETING | Tuesday 10 December 2024 9.30am – 11.30am